



Quantum

Support Services



Annual Report

2022 - 23



Safe homes,
thriving families





Our Commitment to Child Safety

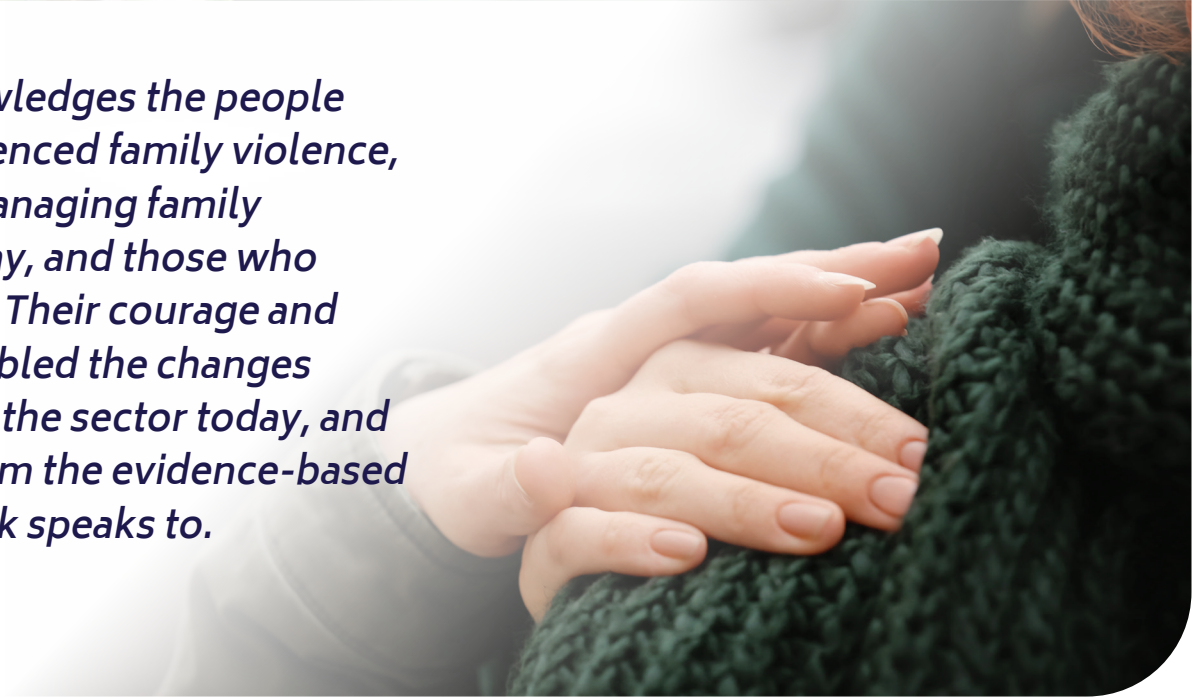
Quantum Support Services is committed to the safety, wellbeing and participation of all children. Particular attention is paid to vulnerable children; children from Aboriginal and Torres Strait Islander peoples; children with a disability; and children from culturally and/or linguistically diverse backgrounds. Quantum has zero tolerance of child abuse and declares to maintain a child safe culture. Our commitment to the safety of children is based on our duty of care and responsibilities to children and always acting in the best interests of children. Our commitment is enacted through the implementation and monitoring of the eleven Child Safe Standards:

1. Organisations establish a culturally safe environment in which the diverse and unique identities and experiences of Aboriginal children and young people are respected and valued
2. Child safety and wellbeing is embedded in organisational leadership, governance and culture
3. Children and young people are empowered about their rights, participate in decisions affecting them and are taken seriously
4. Families and communities are informed and involved in promoting child safety and wellbeing
5. Equity is upheld and diverse needs respected in policy and practice
6. People working with children and young people are suitable and supported to reflect child safety and wellbeing values in practice
7. Processes for complaints and concerns are child-focused
8. Staff and volunteers are equipped with the knowledge, skills and awareness to keep children and young people safe through ongoing education and training
9. Physical and online environments promote safety and wellbeing while minimising the opportunity for children and young people to be harmed
10. Implementation of the Child Safe Standards is regularly reviewed and improved
11. Policies and procedures document how the organisation is safe for children and young people



*Quantum Support Services
acknowledges the Gunai Kurnai
Peoples as the Traditional
Custodians of the land on which
we work and live, including Elders,
past, present and emerging.*

*Quantum acknowledges the people
who have experienced family violence,
those who are managing family
violence every day, and those who
have been killed. Their courage and
bravery have enabled the changes
Quantum sees in the sector today, and
whose lives inform the evidence-based
research our work speaks to.*



*Quantum believes the celebration of diversity makes
us and the community stronger. We are committed to
embracing everyone's individual differences so that
we can help create a strong workplace and community
that is empowered to reach its potential. We celebrate
diversity of abilities, genders, sexuality, and spiritual
or religious belief, and all cultural backgrounds,
including Aboriginal and Torres Strait Islander
Peoples. Quantum recognises that we all have diverse life experiences that
may be influenced by age, ability, social and financial status. Quantum supports
everyone's right to feel respected, safe, welcomed and valued.*



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Board Chair Bruce McDonald



CEO Natalie McDonald

Chief Executive Officer and Board Chair's Report

The past year has been a year of adjustment for Quantum, as we navigate through the challenges and opportunities that have come our way.

Emerging from the shadows of the global pandemic, we find ourselves in a landscape that has changed, and we must adapt to meet the evolving needs of our community.

The reduction in funding for our programs has compelled us to make tough decisions. These changes have, at times, required us to scale back, but they have also presented us with new possibilities for growth and innovation.

Despite this time of uncertainty we must also reflect on the remarkable achievements of the past year.

We can take pride in the successful implementation of the first stage of our TechnologyOne system. This has brought about significant positive changes, allowing for more streamlined processes and increased efficiency in our finance, human resources, and payroll operations. This will be pivotal as it enables us to accomplish more with service efficiencies.

As testament to the dedication and commitment of our incredible team, we achieved an impressive employee engagement score of 83 per cent. This is a source of immense pride for all of us and showcases our strong culture and adaptability.

The funding from The Baker Foundation for the Adolescent Behaviour Change (ABC) program is another shining achievement. It has allowed us to continue supporting young people; positively impacting their lives. This philanthropic grant presents an opportunity to engage with more schools and expand beyond Gippsland, fostering growth and partnerships.

While the renovation of our Sale building was a demanding endeavour, we persevered and succeeded. It is a testament to our willingness to take risks and push our boundaries. Opening the space to co-tenants and partners has enabled us to build stronger partnerships to create better outcomes for our clients.



From Left: Leonie Mooney, Chiara Centra, Skye Petty and Glenn Kruithoff standing on the staircase in the new Sale office

Challenges may still lie ahead, particular with the uncertainty in an unpredictable world, but we assure you that Quantum, the Board and the wider team, is ready and resolute to face these challenges head-on.

Total eradication of uncertainty may be improbable, but we keep moving forward by continuing to focus on our core responsibilities, dedication to continuously raising the bar and unwavering in our pursuit of excellence.

Our mission goes beyond providing services; it is about setting standards that permeate every level of our organisation. We aim to cultivate a culture of excellence, reflecting our commitment to those we support in Gippsland.

As we look to the future, we remain committed to

our mission, open to innovation, and dedicated to serving our community. We express our gratitude to our team, steadfast partners, and all those who do support our community.

We will continue to work towards safe homes and thriving families, with this vision underscoring our commitment to supporting our clients to lead independent lives.

Finally, we would like to thank our departing Board Directors, Dean Sutton, Audra Fenton, Hannah Vincent and Damien Blackford, who have given their time and expertise to the Quantum Board over recent years.

We also look forward to offering a warm welcome to our incoming Board Directors for 2023-24.







Top left: Quantum's Executive team **Top right:** Family Violence team at 16 Days of Activism Community BBQ in Sale **Middle Left:** Foster and Kinship Care Teams celebrating Foster Care Week **Bottom Left:** Natalie McDonald and Cindy Pullar receiving a donation from the Commonwealth Bank Australia **Above:** Participants at the HoMie Rural VIP Day

Strategic Plan 2022 - 2027

To deliver on our purpose and vision we have identified four key goals on which we will focus our efforts in the next five years, with several priorities for each goal.

Our purpose and vision:
To connect people to the support they choose for safer, thriving families across Gippsland





Quantum's ambition over the next five years:
Investing in our future and tailoring our support to client-led demand in Gippsland

Goals	What are our key priorities?				
<div>Goal 1:</div> <div></div> <div>Improving quality, equity and access through practice and advocacy</div>	Develop our advocacy framework and presence in strategic forums	Develop our research agenda, partnerships and outcomes measurement framework	Develop the Quantum ethos and philosophy	Embed our approach to lived-experience in service design	
<div>Goal 2:</div> <div></div> <div>Developing assets to better support our clients and community</div>	Build our footprint in the provision of housing	Explore becoming a registered housing provider	Develop our asset management strategy		
<div>Goal 3:</div> <div></div> <div>Sustainable growth and revenue diversification</div>	Develop stream-level growth and partnering strategies	Develop our revenue diversification strategy	Build our financial sustainability	Reduce funding complexity in the organisation	
<div>Goal 4:</div> <div></div> <div>Embedding our learning culture and improving our ways of working</div>	Deliver on the OHS and People Learning and Culture plans	Develop our diversity and inclusion strategy	Leverage technology and innovation to improve service delivery	Develop and embed our approach to workforce planning	Develop our internal auditing and BCP framework

Outcomes and Measures of Success

For each of our strategic goals, we have identified the main outcomes that we are aiming to achieve. Our success in achieving these goals and outcomes will be measured across four key domains. These domains measure progress holistically across the organisation and across various goals and priorities. In order to track these measurements, baselines will be established in the first year of the Strategic Plan, with regular reporting on progress across each of the measurements throughout the five-year period.

What outcomes will we look to achieve?	
Quantum services have a consistent, unified and inclusive approach across streams	Quantum is known as a thought leader, and go-to organisation in the region
Increased opportunities for housing for clients experiencing homelessness or housing instability	Quantum is a regional leader in hybrid working and service delivery
Quantum has greater financial sustainability and flexibility to pursue different (and unfunded) opportunities	Gradual and targeted growth in directions of strategic focus
Quantum is recognised in the market as an employer of choice and a place for career and leadership development	Quantum is a more efficient organisation with better use of data and more ways for clients to access Quantum's services

What will be our key measures of success?	
<div>Client Services</div> <div></div>	<div>Resolution time for customer feedback/complaints</div> <div>Number of client follow-ups completed post-closure</div> <div>Advocacy activities per quarter</div> <div>Increase in clients supported in to housing</div> <div>Percentage of Quantum programs with lived experience contributions</div>
<div>Financial</div> <div></div>	<div>Percentage growth of revenue per client</div> <div>Percentage of revenue diversified on 2022 levels</div> <div>Return On Investment on Quantum foundation, managed fund etc.</div> <div>Per client cost of infrastructure investment</div> <div>Investment in reducing environmental impact</div>
<div>People</div> <div></div>	<div>Staff engagement</div> <div>Average quarterly learning and leadership hours per person</div> <div>Lost time work hours due to OHS (LTIFR)</div>
<div>Quality and Risk</div> <div></div>	<div>Average number of clients engaged per staff member</div> <div>Client satisfaction</div> <div>Cost of service per client</div>



Corporation Status

Incorporated Association, with deductible gift recipient status. Recognised charity with Australian Charities and Not-for-profits Commission (ACNC) since 1987.



Operations

Quantum has been providing services to the Gippsland community since 1987.



Area Covered

Baw Baw, Latrobe City, Wellington, East Gippsland, South Gippsland and Bass Coast LGA's



Office and Program Sites

Warragul, Morwell, Sale, Bairnsdale, Youth Refuge Building, Core and Cluster Women's Refuge.



Employees

230+



Programs

45+



Income

\$27.7 million

(Victorian State Government 91%)

Asset base

\$11.5 million

Net Operating Result - Surplus \$30,000+



Annual phone calls

19,200+

Annual walk-ins

3,550+



Clients

9,850+

Youth Services 360+

Therapeutic Support Services: 320+

Family Violence and The Orange Door: 7,750+

Homelessness Support: 1,460+

Board and Committees



Bruce McDonald **Chair**



Dean Sutton **Deputy Chair**



Nicole Griffin **Director**



Audra Fenton **Director**



Lee Garwood **Director**



Hannah Vincent **Director**



Damian Blackford **Director**

Board Sub-Committees (SC)

Remuneration and Performance SC

- Damian Blackford (**Chair**)
- Hannah Vincent
- Lee Garwood

Finance and Audit SC

- Nicole Griffin (**Chair**)
- Hannah Vincent

Quality and Risk SC

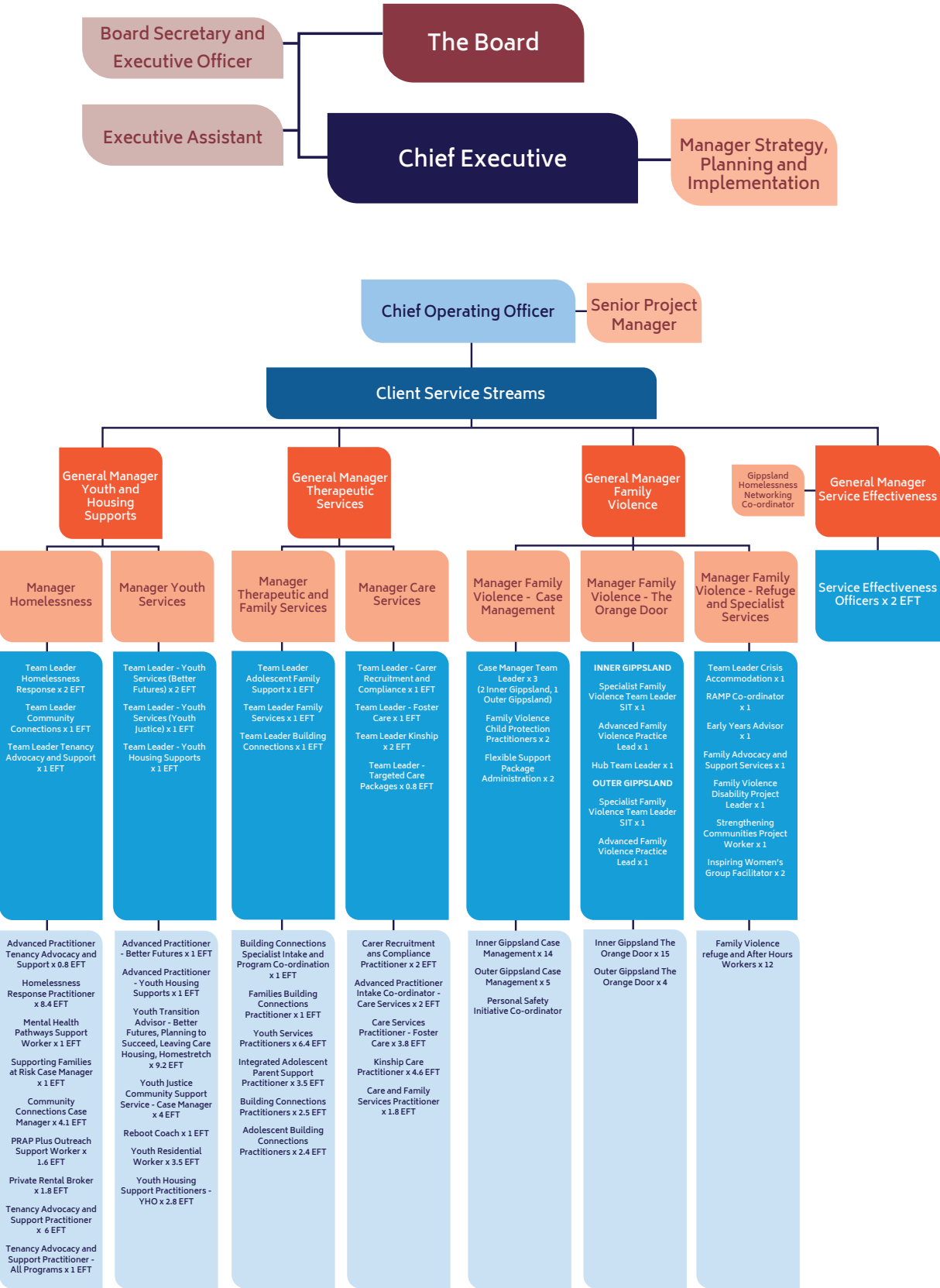
- Audra Fenton (**Chair**)
- Dean Sutton
- Nicole Griffin
- Lee Garwood

People, Culture and Safety SC

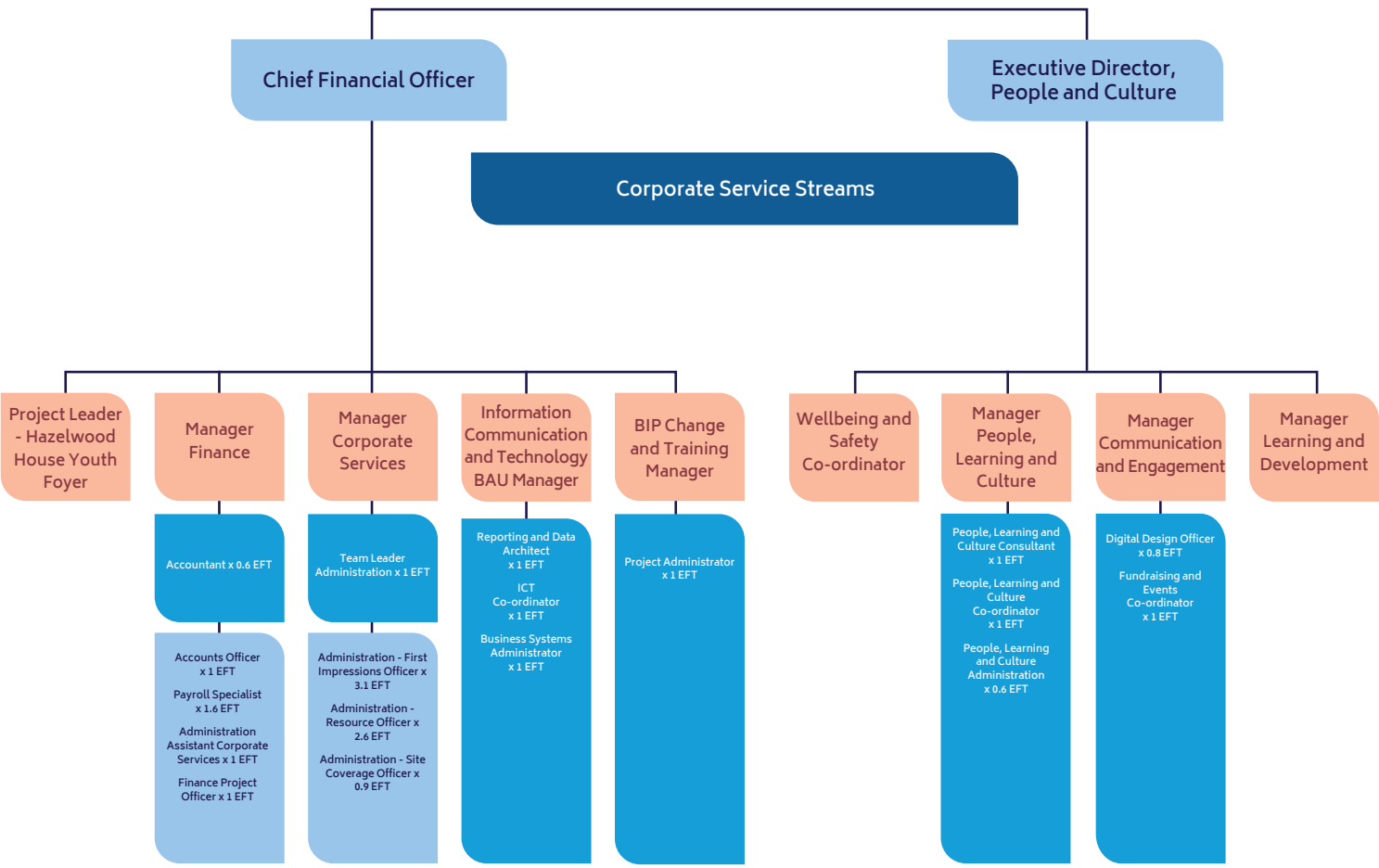
- Dean Sutton (**Chair**)
- Audra Fenton
- Damian Blackford



Organisational Structure



Executive Team



Partnerships and Networks

Quantum’s partnerships and networks include:

Anglicare	Foyer Foundation
ANSTAT	Gender Equity Victoria
Aboriginal Housing Victoria	Gippsland Homelessness Network
Associations Forum	Good 360
Australian Childhood Foundation	Homelessness Australia
Australian Human Resource Institute	Kinship Carers Victoria
Australian Payroll Association	No to Violence
Berry Street	Our Community
Brotherhood of St Laurence	Pathways Employment Bulletin
Centre for Excellence in Child and Family Welfare	RDAC
Child First & Integrated Family Services	Rainbow Health Victoria
Committee for Gippsland	Safe and Equal
Community Housing Limited	The Salvation Army
Council to Homeless Persons	The Salvation Army (Family Violence and Housing)
Deakin University	Victoria Police
Department of Families, Fairness and Housing, Southern Division Child Youth Family Governance Committee	Victorian Aboriginal Child Care Agency
Department of Justice – Youth Justice Community Support Service	Victorian Homelessness Network
Domestic Violence Victoria (Domestic Violence Resource Centre)	Victorian Chamber of Commerce and Industry (VECCI)
Family Safety Victoria	Victorian Council of Social Services
Foster Care Association	Wesnet
Fostering Connections	Women’s Legal Service
	Wounds and Wisdom

Local partnerships and networks include:

Bairnsdale Hospital	Latrobe 'Food for all Latrobe Valley'
Baw Baw Food Movement	Latrobe Prevention of Violence Against Women (PVAW)
Baw Baw Our Watch Our Issue	Latrobe Youth Network
Baw Baw Youth Network	Latrobe Youth Space
Central Gippsland Health	Neighbourhood House Networks
Children’s Wellbeing Collective – East Gippsland	Ramahyuck
Drug and Alcohol Prevention Alliance – East Gippsland	Save the Children – East Gippsland
Fairview Retirement Village	Stockdale & Leggo Morwell
Federation University	South Gippsland Shire
Foodbank Victoria	Uniting Care Victoria/Tasmania (Gippsland)
Gippsland and East Gippsland Aboriginal Co-operative	Volunteer Victoria Gippsland Volunteer Management Network
Gippsland Centre Against Sexual Assault	Wellington, Latrobe and Baw Baw Local Government Shire Council Wellbeing Planning and Action Strategy Groups
Gippsland Disability Advocacy Inc	Wellington Food Relief
Gippsland Lakes Community Health	Wellington Gender Equity Group and East Gippsland Partners in Violence Prevention Group
Gippsland Multicultural Services	West Gippsland Health Care
Gippsland Primary Health Network (PHN)	West Gippsland Hospital
Gippsland Region Family Violence Alliance	Windermere
Gippsland Women’s Health	Women in Gippsland
GippSport	Working Together Program
Headspace	Yoowinna Wurnalung Aboriginal Healing Society (YWAHS)
Interchange Gippsland	Youth and Gippsland Multicultural Service
Latrobe Community Health Service	
Latrobe Health Advocate	
Latrobe Health Assembly	

Our Supporters

Government Funding Bodies

Quantum is supported with financial assistance from the Commonwealth, Victorian and Local Governments.

Community Support

Community support for Quantum and the work we achieve was overwhelming this year. Various donations and support received included:

Alinta Energy - Loy Yang B Power Station
Care blankets – community donations
Home starter kits – Country Women’s Association
Paid Forward Moe - supplying household goods to people in need

The Community Support Fund

Quantum’s Community Support Fund was established by Quantum employees to provide small financial grants for projects of direct community benefit across the Gippsland region.

Over the past 12 months the Community Support Fund has granted four funding grants.

Some of these include:

Marley St Hub - \$1000 to go towards the purchase of a freezer that could assist with storing food for local food bank.

Cobains Primary School - \$1000 to go towards purchasing building supplies, which the school community used to develop an outdoor learning space.

All these projects were volunteer run, and have demonstrated a community benefit to those who participated in planning and delivery of the projects.

Quantum’s Community Support Fund is dollar matched by Quantum.

Applications are open to Gippsland community groups, schools and organisations.

We would also like to thank organisations, local businesses and members of the community who have helped to support throughout Gippsland.

Thank you to:

In alphabetical order

123 Read 2 Me	Energy Australia - Yallourn	RAAF - Melbourne
Addison Real Estate	Fever - Maffra	RAAF Sale
AGL - Loy Yang A	Findlay and Weymouth Pharmacy - Traralgon	Rapid Relief
Alinta Energy - Loy Yang B	Flowers By Rhi	Raues Travel Goods
B & D Ralls Transport	Frankies Cafe	Rebel Sport - Traralgon
Bendigo Bank - Bainsdale	Gippsland Water	Ross Maddaluno Real Estate - Morwell
BJ Bennett & Co Realestate - Morwell	Glengarry Hotel	Sale Greyhounds
Bunnings Warehouse - Morwell, Traralgon and Warragul	Graham Chalmers Real Estate	Salvation Army Traralgon - Toy Run
Chemist Warehouse - Traralgon	Harcourts - Moe, Newborough	Stockdale and Leggo Real Estate - Morwell
Churchill Hotel	Heyfield Resource Centre	St Johns Anglican Parish - Maffra
Coles - Morwell, Sale and Traralgon	Keith Williams - Traralgon, Morwell	Strzelecki Realty - Moe
Commonwealth Bank Australia	Kmart - Moe	Their Care - Albert Street and Yinnar South
Commonwealth Bank Australia - Social Club	Latrobe Health Services	The Property Group - Moe
Country Women’s Association	Latrobe Youth Space	The Sixth Child
Harrison and Spencer Cranes	Lions Club Gippsland	Warragul Sew n Sew
Department of Education - Moe	M&J Stewart Motors	Weblease
Department of Families, Fairness and Housing - Housing Call Centre	Nutrien Delaney Real Estate - Moe	Wilson Property Group - Traralgon
Drouin Secondary College - SRC	Officeworks Traralgon	Wonthaggi Lions Club
Jenny Edgley	Priceline Pharmacy - Traralgon Centre Plaza	Uniting Church Yallourn Parish Thrift Shop
	Anne Possart	Uniting Church Australia Maffra Parish
		Yarragon Ale House

Quantum would also like to acknowledge the individuals who donated funds through our donation portal on the Quantum website.



Far Left: John from Paid Forward Moe dropping off household items for our clients Left: Natalie McDonald receiving a donation from AGL - Loy Yang A

Financial Reports



Crowe Audit Australia
ABN 13 969 921 386
3 Napier Street
Warragul VIC 3820
PO Box 346
Warragul VIC 3820
Australia

Main +61 (03) 5622 7500
Fax +61 (03) 5623 6948
www.crowe.com.au

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AUDITORS INDEPENDENCE DECLARATION UNDER SUBDIVISION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012 TO THE COMMITTEE OF QUANTUM SUPPORT SERVICES INC.

As lead auditor of Quantum Support Services Inc. for the financial year ended 30 June 2023, to the best of my knowledge and belief, there have been:

- (a) No contraventions of the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (b) No contraventions of any applicable code of professional conduct in relation to the audit.

Crowe Audit Australia

CROWE AUDIT AUSTRALIA

GORDON ROBERTSON
Partner
Date: 3 October 2023

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Full financial statements are available on our website

Independent Auditor's Report to the Members of Quantum Support Services Inc

Opinion

We have audited the financial report of Quantum Support Services Inc. (the Association), which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Quantum Support Services Inc. has been prepared in accordance with *Associations Incorporation Reform Act 2012* and Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Association's financial position as at 30 June 2023 and of its financial performance and cash flows for the year then ended; and
- (b) complying with Australian Accounting Standards – Simplified Disclosures, the *Associations Incorporation Reform Act 2012* and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Material Uncertainty Related to Going Concern

We draw attention to Note 1(s) in the financial report, which indicates that during the year ended 30 June 2023 the Association incurred a deficit of \$5,102,139 and a net cash outflow from operations of \$4,851,542, as of that date, the Association's current liabilities exceeded its current assets by \$3,655,306. As stated in Note 1(s), these events and conditions, along with other matters as set forth in Note 1(s), indicate that a material uncertainty exists that may cast significant doubt on the Association's ability to continue as a going concern. Our opinion is not modified in respect of this matter.

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Responsibilities of the Those Charged with Governance for the Financial Report

Those charged with governance are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Simplified Disclosures, the *Associations Incorporation Reform Act 2012* and the ACNC Act and for such internal control as those charged with governance determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, those charged with governance are responsible for assessing the ability of the Association to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless those charged with governance either intends to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, the auditor exercises professional judgement and maintains professional scepticism throughout the audit. The auditor also:

- Identifies and assesses the risks of material misstatement of the financial report, whether due to fraud or error, designs and performs audit procedures responsive to those risks, and obtains audit evidence that is sufficient and appropriate to provide a basis for the auditor's opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtains an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluates the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by those charged with governance.
- Concludes on the appropriateness of those charged with governance's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If the auditor concludes that a material uncertainty exists, the auditor is required to draw attention in the auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify the auditor's opinion. The auditor's conclusions are based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluates the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

The auditor communicates with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that the auditor identifies during the audit.

Crowe Audit Australia

CROWE AUDIT AUSTRALIA

G. Robertson

GORDON ROBERTSON

Partner

Date 3rd of October 2023.

**STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2023**

	Note	2023 \$	2022 \$
Revenue	3	27,674,465	29,106,696
Other revenue	3	852,967	235,009
Program expenses		(4,922,021)	(3,379,535)
Employee benefits expenses	4	(24,926,879)	(20,759,965)
Depreciation/amortisation Expense	6	(368,004)	(272,304)
IT&C expenses		(1,117,056)	(1,556,488)
Motor vehicle expenses		(457,502)	(319,385)
Other expenses		(1,838,209)	(1,958,395)
(Deficit)/surplus for the year		(5,102,239)	1,095,633
Other comprehensive income		-	-
Total comprehensive (deficit)/income for the year		(5,102,239)	1,095,633

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	2,177,472	8,165,255
Trade and other receivables	6	604,741	870,420
Other assets		236,396	36,297
TOTAL CURRENT ASSETS		3,018,609	9,071,972
NON-CURRENT ASSETS			
Property, plant and equipment	7	8,451,370	7,683,133
TOTAL NON-CURRENT ASSETS		8,451,370	7,683,133
TOTAL ASSETS		11,469,979	16,755,105
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	8	1,696,618	1,578,009
Provisions	10	2,337,093	2,377,329
Other liabilities	9	2,640,204	3,233,456
TOTAL CURRENT LIABILITIES		6,673,915	7,188,794
NON-CURRENT LIABILITIES			
Provisions	10	823,838	491,846
TOTAL NON-CURRENT LIABILITIES		823,838	491,846
TOTAL LIABILITIES		7,497,753	7,680,640
NET ASSETS		3,972,226	9,074,465
EQUITY			
Reserves	11	2,907,512	2,907,512
Retained surplus		1,064,714	6,166,953
TOTAL EQUITY		3,972,226	9,074,465

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2023

	Note	Reserves \$	Retained surplus \$	Total \$
Balance at 1 July 2021		2,907,512	5,071,320	7,978,832
Surplus for the year		-	1,095,633	1,095,633
Other comprehensive income		-	-	-
Balance at 30 June 2022		2,907,512	6,166,953	9,074,465
Balance at 1 July 2022		2,907,512	6,166,953	9,074,465
Deficit for the year		-	(5,102,239)	(5,102,239)
Other comprehensive income		-	-	-
Balance at 30 June 2023		2,907,512	1,064,714	3,972,226

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
CASH FLOW FROM OPERATING ACTIVITIES			
Receipts from :			
- donations and appeals		30,005	351,336
- bequests		-	-
- government grants		26,673,370	27,105,381
- interest income		89	1,078
- other income		852,967	235,009
Payment to clients, suppliers and employees		(32,392,708)	(27,569,509)
Interest Paid		(15,265)	(483)
Net cash (used in)/provided by operating activities	12(b)	<u>(4,851,542)</u>	<u>122,812</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of property, plant and equipment		<u>(1,136,241)</u>	<u>(2,053,361)</u>
Net cash used in investing activities		<u>(1,136,241)</u>	<u>(2,053,361)</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of Right to use Lease Liability		<u>-</u>	<u>(25,138)</u>
Net cash used in financing activities		<u>-</u>	<u>(25,138)</u>
Net decrease in cash and cash equivalents		(5,987,783)	(1,955,687)
Cash and cash equivalents at beginning of year		<u>8,165,255</u>	<u>10,120,942</u>
Cash and cash equivalents at end of year	12(a)	<u><u>2,177,472</u></u>	<u><u>8,165,255</u></u>

Morwell
227 Princes Drive

Warragul
36 Williams Street

Sale
104-108 Raymond Street

Bairnsdale
306 Main Street

Call 1800 243 455

quantum.org.au

