

Personal  
Safety  
Initiative



If you are in immediate danger please call: **000**

**Latrobe and Baw Baw Areas**

(Inner Gippsland) intake and assessment provided by The Orange Door please call: **1800 319 354**

**Wellington** intake and assessment service provided by Quantum Support Services please call: **1800 243 455**

**Safe Steps 24 hour Family Violence Response** please call: **1800 015 188**

**1800RESPECT: 1800 737 732**

**Gippsland Centre Against Sexual Assault:** **1800 806 292**

**InTouch Multicultural Centre Against Violence:** **1800 755 988**

**Thorne Harbour Health (family violence services for gender diverse people and the LGBTI community):** **1800 134 840**

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*Quantum believes the celebration of diversity makes us and the community stronger. We are committed to embracing everyone's individual differences so that we can help create a strong workplace and community that is empowered to reach its potential. We celebrate diversity of gender, sexuality and spiritual or religious belief along with all cultural backgrounds including Aboriginal and Torres Strait Islander people. Quantum recognises that we all have diverse life experiences that may be influenced by age, ability, social and financial status. Quantum support everyone's right to feel respected, safe, welcome and valued.*

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The Personal Safety Initiative (PSI) assists women, with or without children, who are experiencing family violence and require support to remain safely in their own homes. It provides professional advice regarding safety and technology modifications, and, case management support to increase safety and wellbeing

### **About the Personal Safety Initiative**

The Personal Safety Initiative is a non-crisis response that provides eligible victim survivors with:

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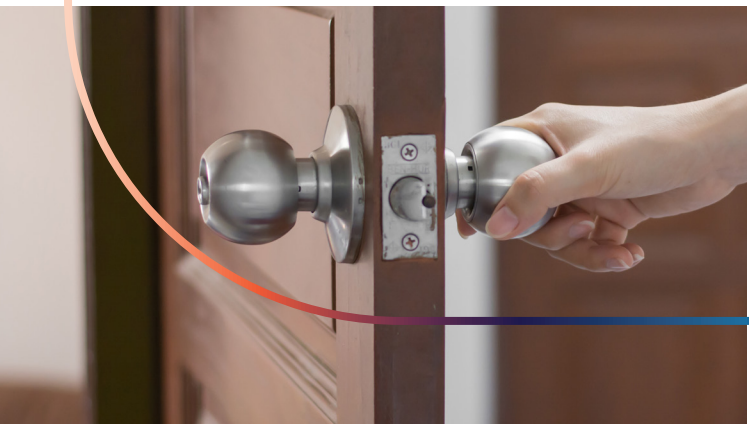
Co-ordination of personal safety, security and technology responses, through the collaboration of case managers and local PSI agencies

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A safety and security audit completed by a suitably qualified security provider

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A family violence flexible support package (FSP) to fund personal safety, security and technology responses



## Eligibility for family violence flexible support packages

To be eligible for a PSI response, victim survivors must:

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Have recently experienced, or be experiencing, family violence, as defined in the Family Violence Protection Act 2008

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Have received a comprehensive risk and needs assessment, aligned with the MARAM Framework

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Be receiving case management support, from a specialist family violence agency or related agency (such as a housing service or Child Protection) that identifies how a PSI response will address safety and security goals and sustainably assist in managing family violence related risk

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Meet the eligibility criteria for a Family Violence Flexible Support Package (FSP)

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Have, or be in the process of applying for, a Family Violence Intervention Order (FVIO) with exclusion conditions (victim survivors cannot receive a PSI response while cohabiting with the perpetrator). However, where a risk assessment has been completed which indicates that an FVIO could place the victim survivor at further risk, or there are additional barriers to a victim survivor accessing an FVIO, the case manager should discuss the case with the PSI Coordinator, who will make an informed decision on a case-by-case basis to determine if a PSI response is appropriate.

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Provide informed consent for a PSI response



## What Quantum Support Services aim to deliver

Quantum should aim to deliver the following outcomes for victim-survivors in a manner that is flexible enough to meet their varying needs and priorities:

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Freedom from abuse and violence

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Suitable and stable housing

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Good physical and mental health

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Participation in learning and education

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Participation and contribution to the economy

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Financial security and independence

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Social engagement

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Identification and connection to community

## The purpose of the PSI is to:

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Utilise safety and security responses, including property modifications and technology, to:

enable victim survivors of family violence to remain safely in, or return safely to, their own homes and communities, or relocate to a new home

increase safety and feelings of safety for victim survivors

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Deter breaches of Family Violence Intervention Orders (FVIOs)

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Facilitate the collection of admissible evidence where breaches occur to hold perpetrators accountable for their use of violence.

**Call 1800 243 455 for an assessment and further information.**

# We care for Gippslanders

*For all information regarding our services and locations please don't hesitate to contact us on:*

## **Morwell**

227 Princes Drive

## **Sale**

65 Macalister Street

## **Warragul**

36 Williams Street

## **Bairnsdale**

306 Main Street

**Call 1800 243 455**

**[quantum.org.au](https://quantum.org.au)**

Email: [mail@quantum.org.au](mailto:mail@quantum.org.au)



*Quantum Support Services  
acknowledges the support of  
the Victorian Government*

Quantum Support  
Services is a Child Safe  
Organisation



*These are funded programs subject to change.  
This information was correct on June 3, 2021*