

# ANNUAL REPORT 2014-2015



Supporting Gippslanders in Need

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# **OUR BUSINESS**

Quantum Support Services Incorporated (QSS) has over a 30 year history of providing support services to those most vulnerable in the Gippsland community.

An independent not-for-profit organisation, our commitment to the well being of our clients is our priority. Many of our programs are delivered in partnership with local community health and social service agencies across Gippsland to maximise the best outcomes for those who use our services.

QSS provides a broad range of individual, child, youth and family focused services across Gippsland.

### Our Vision

QSS' vision is for an equitable and inclusive society that values and supports social, economic and cultural wellbeing.

### Our Mission

QSS strives to enhance the wellbeing of people who experience disadvantage and harm.

### **Our Values**

QSS recognises that values driven activities and relationships are essential to the successful achievement of our vision and mission and a vibrant organisation. These values guide our behaviours, planning, service delivery and relationships.

# **OUR STRATEGIC FOCUS**

Within the context of the vision and mission of the organisation, QSS recognises that the wellbeing of our community is paramount and the most important driver for our services.

QSS is committed to addressing the identified needs of each individual, including children, respecting their rights, cultural and spiritual beliefs, age, gender, sexuality and capacity.

Therefore, the strategic focus of QSS is to facilitate the environment to deliver high quality, sustainable services to those members of our community seeking our assistance.

### Service Effectiveness

Our services will be of the highest quality and focused on maximising our efforts to achieve positive client outcomes.

### Relationships

QSS will develop partnerships and relationships with the community, other service providers, the Government and the corporate sector in order to strengthen our capacity to meet the needs of our clients and the community.

Organisational Capability

QSS will ensure its capacity to grow and
to adjust to change through continuing to
build a robust organisation founded on
effective systems, high quality
management practices and skilled and
knowledgeable staff.

# **CONTACT US**

FREECALL 1800 243 455

MORWELL 227 Princes Drive PO Box 222 Morwell 3840 \$\infty\$ 5120 2000

BAIRNSDALE 306 Main Street PO Box 1500 Bairnsdale 3875 \$\infty\$ 5152 8000

### SALE

Gippsland Women's Health Service 56B Cunningham Street PO Box 1538 Sale 3850 5143 1614

WARRAGUL
36 Williams Street
PO Box 633 Warragul 3820
5622 7000

For more information visit www.quantum.org.au

# BOARD PROFILES

Quantum Support Services Inc. (QSS) is legally constituted as an Incorporated Association (Incorporation No: A0041469S).

The Board consists of voluntary directors who as individuals and as a Board are committed to improving opportunities and support services to enhance the lives of vulnerable and disadvantaged people in our community.

Directors are recruited on the basis of expertise, skills and experience across the geographic area that Quantum serves. This Board has been pro-active in the development and implementation of policies and planning for the long term viability of QSS as a major advocacy and support service provider in the Gippsland region.



### Chairperson: Christine Holland Christine has director experience in multiple not-forprofit Government and private boards

extending over 20

years. Christine

has contributed significantly to decisionmaking processes, particularly in governance, strategic perspective and business overview. She is proactive in instigating change to maintain contemporary practices and long-term business sustainability. Christine is a Fellow at the Australian Institute of Company Directors and an experienced Chairperson. With a Masters in Career Development and an Executive Career Coach specialising in organisational and people development she assists individuals and organisations to understand and attain their aspirational capability and capacity. Christine is in a unique position to bring into the Boardroom a profound understanding of the potential of people. Christine's professional work and Board positions encompass an extensive range of industry sectors and provide her with sound knowledge of appropriate business models. Her present appointments include the Board at West Gippsland Healthcare Group as well as West Gippsland CMA.



# Director: Barry Whitehead Barry has a strong background in community service and human resources and brings a range of skills to the board. He is the Executive

Manager, People & Culture with IntoWork Australia. He has over twenty years involvement in the not-for-profit sector and has a commitment to good governance and quality outcomes for all stakeholders. He has had long involvement in community theatre and is also a presenter on ABC Gippsland. Barry sees his involvement on the board as an opportunity to give something further to the Gippsland community and at the same time broaden his own knowledge and skills. He very pleased to be part of an organisation that provides so many valuable services to the community.



# Director: Ian Maxfield Ian has a long involvement in community activity and has spent most of his working life in the union movement and involvement in

politics. As a former member of parliament and ministerial adviser, during this time Ian became active in the parliamentary Drugs and Crime Committee, Chaired the cattle grazing in the Alpine national park task force and held the role of secretary of the Parliamentary Labor party. Ian followed his involvement with the Alpine environment by working in the Mt Baw Baw Alpine Resort in Human Resource Management and Risk Management. Ian has been involved with number of community organisations including the Anglican Church, Landcare, Lions and CFA



# Director: Jane Burton Jane provides over thirty years experience in both the private and public sectors in the areas of stakeholder engagement and

relationship management, leadership and project management. Jane is a Fellow of the Australian Institute of Energy and a Graduate of the Australian Institute of Company Directors. A chartered chemist by qualification, Jane holds a Masters of Applied Science (100% by research) with a number of her works having been published. A born and bred local, Jane enjoys the country lifestyle, particularly tending to her horses. A desire to contribute to the local community by ensuring that appropriate support services are available for those who require them has lead her to a role on the Board.



# Director: Julie Hocking Julie is a strategic leader with over 20 years experience in Regional, Local and State Government. She has a strong professional

background working at a senior regional level in the Victorian Government, influencing and successfully negotiating across multiple government departments, while gaining commitments from Local and Federal government stakeholders. Her executive level roles have ensured delivery on corporate vision and goals, confirming organisational alignment. She has demonstrated high-level leadership in tactical planning and implementation, including leading government/ community/stakeholder dialogue, fostering a collaborative interface. Julie was a Board member for GippsTAFE and Chair of that organisation's People and Culture Committee. She is the current Chair of the Gippsland Regional Council, Adult Community Further Education (ACFE). Julie is a Strategic Planning Consultant and has executive coaching experience, focusing on business planning and leadership development.

# BOARD PROFILES

(Continued)



Director:
Justin Brook
Justin is a
member of the
Institute of
Company
Directors,
Chartered
Accountant and
Registered
Company Auditor
and has been

involved with community based, not for profit organisations, public sector entities, together with private and public companies, for his entire career. His business acumen in strategic planning and risk management, derived from director and executive roles, allows him to develop and implement strategic priorities whilst managing risk at the same time. This, combined with an understanding an entity's external and internal environment, provides in depth insight into financial modelling of future business outcomes and key operational objectives, that link to an organisation's strategic plan. Justin lives in Gippsland, with the key motivation for joining the Quantum Support Services Board being driven by his personal values and wanting to help make a positive difference to those most vulnerable in the community.



Director: Kim McFarlane Kim brings over eight years of experience as a solicitor advocate within the Latrobe Valley and Gippsland region. Being a lawyer, Kim brings

an analytical mind and practical experience of advocating for others. Kim joined the Board because she regularly liaised with individuals that QSS provides services for and relevant stakeholders, especially in the Family Violence field. Kim is involved with other not for profit Boards and Committees and deems it an honour to volunteer for Quantum and other voluntary organisations. Kim completed her Bachelor of Arts (Politics and Policy Major) at Deakin University and holds the degrees of Bachelor of Laws and Masters in Global Business Law from Latrobe University.

Kim was the Law Institute of Victoria President's Award winner as Rising Star of the Year in 2011. Kim is a Hawthorn supporter, plays the piano and loves the theatre both as an actor and audience member.



Secretary / CEO: Alan Wilson
Alan's career has spanned the Private, Public and Community sectors. His work in the Public and Community over the past 30 years

has focused on housing and homelessness and working with some of the most vulnerable groups in the Community. Alan is a proud Gippslander being born and raised in Traralgon and has lived in West Gippsland for the past 20 years. He is passionate about quality and accessible service provision that meets the needs of all people in the Community. Alan is a Fellow of the Australian Institute of Company Directors, Fellow of the Australian Institute of Management and a Fellow of The Gippsland Community Leadership program. He is actively involved in the community and has held various directorships with community based organisations. Alan also has a strong commitment to Youth development and is involved with scouting through various leadership roles and the running of major events both locally and internationally.

# CHAIR & CEO'S **REPORT**

Throughout the past year the Quantum Support Services (QSS) Board has undertaken considerable work aimed at improving its performance and the overall performance of the organisation. This work included reviewing and making adjustments to the Board's structure in order to better approach contemporary governance. The Board has also engaged in the development of a Strategic Plan for 2016 - 2019 to ensure that the organisation itself is well-prepared for the ongoing changes occurring throughout the sector. A key emphasis in the Board remains focused on improving the financial sustainability of QSS including identifying and responding to business opportunities that will deliver a sound financial return that add value for our current work with clients.

The Board recognise the need for QSS to be innovative in the way it conducts its business and entrepreneurial in its approach to opportunity. In conjunction with the development of the 2016 - 2019 Strategic Plan is the preparation of a Strategic Communications Plan that will provide the basis for positioning the organisation within the community including with clients, funding bodies, the sector, as well as with commercial business and philanthropists.

In recognition of the need to remain updated and informed in good governance the Board engaged in the Governance Evaluator program to evaluate its collective performance as well as that of individual Directors. The results of this program will determine the professional development program for the Board in 2016 as well as guiding the Board's priorities for improving its processes and capacity to effectively fulfil its roles and responsibilities.

The Board welcomes opportunities to connect with the QSS staff and have attended the Bairnsdale office during the year and will further this approach through ensuring that Board meetings will alternate between Warragul and Morwell offices. However, it is the ability to attend full staff meetings that provide Directors with insight into the operations of the QSS business while also allowing staff to directly engage with the Board. The annual dinner at the Youth Refuge Building is also regarded as a valued opportunity for the Board to directly experience the services provided by QSS.

In April we underwent our triennial external accreditation with Quality Improvement Performance (QIP). Ongoing accreditation is essential for QSS as it is a requirement for much of our funding. We are pleased to report that QSS has successfully obtained a further three years accreditation having met all the Quality Improvement Council's (QIC) standards and exceeded the requirements for Standard 3.2 -Collaboration and Strategic positioning. This outcome is a reflection of the tremendous commitment to high standards of service by everyone at QSS.

Demand for our services has continued to be high during the past year, most significantly Family Violence assistance. This area has seen sustained growth in demand over recent years and the current emphasis on family violence from the Royal Commission and Rosie Batty being awarded Australian of the year has seen a spike in demand for support.

During the past year we have also commenced new service activities within our region. These include the community capacity building project at the Marley Street complex in Sale and the Planning 2 Succeed trial to assist young people make the transition from residential care to independent living. Both these projects have had strong results in their early stages and we look forward to a more detailed evaluation in the coming year.

With the change of Government at the state level during this period, there have been a number of reviews undertaken that have led to the development of a range of reform projects. These include the Out of Home care system and its focus on developing carer recruitment and retention strategy, reforms to homelessness and social housing provision and the broader human services system review under the Roadmap to Reform agenda. Staff and management are actively involved in a number of these projects that will reshape service provision in the future.

We wish to acknowledge and congratulate the staff at QSS for a job well done.



Christine Holland Chairperson

le Halland

Alan Wilson

Chief Executive Officer

# MESSAGE FROM CLIENT SERVICES TEAM

# CLIENT SERVICES MANAGER



## TANYA NOLAN

2014-2015 has been a very busy one which has included a change of government and as a result some significant changes in our space.

The most significant change in the last year has obviously been the changes in the Family Violence space which has been in large part due to the tireless work of Rosie Batty. The Coalition State government responded to the increased attention on Family Violence by funding the new Risk Assessment and Management Panels (RAMP's) to work with protecting the women and children assessed as being at the highest risk. Unfortunately due to challenges around sharing information and privacy, these panels are yet to commence their important work. We have also had the Family Violence Royal Commission which has been gathering an enormous amount of information from a wide variety of sources regarding the functioning of the current system and people's thoughts on how to improve the system.

The plight of children in state care has also had enormous focus with the Taskforce 1000 investigation, the Federal Royal Commission and numerous reports which draw attention to the inadequacies in the current and past systems. This is something of great concern to us here at QSS and one which we seek to address in our work.

To this end QSS have been involved in a new program called Planning 2 Succeed in which we work intensively with a young person from the residential care system and support them to hopefully achieve independent living. Our group includes several young women, each with a new born baby, which presents many challenges for them and for our staff

however this program is doing some great work

The youth area has also received some funding from the ENGAGE Grants from DHHS Youth Services to fund the Gippsland Youth Zone project and Youth Fair. The funding is over three years and is an exciting opportunity for the program.

In the Homelessness space we have also been working with a number of communities faced with disadvantage and we have been helping to support them to address these issues and increase their skill base. In particular we have been working with the community of Marley St in Sale, by supporting and instigating community events and advocating on behalf of the group of over 150 residents. There have already been many successes here including a fabulous photo competition and several community days and access to in house training.

# MESSAGE FROM SERVICE COORDINATORS

# Housing, Homelessness and Community Support Coordinator - Adrian Terranova

Across the Housing, Homelessness & Community Support stream concerted efforts have been made in this reporting period to engage proactively with both the community and clients alike.

The Pension Level Project (PLP) aims to assist eligible proprietors of Supported Residential Services (SRS) to meet or improve their compliance with the Accommodation and Personal Support Standards (set by the Department of Health and Human Services) via Standard Improvements as well as incorporating support, coordination and Capacity Building via conducting specific events. This period we have facilitated social events to Ten Pin Bowling, BBQs, Car Museum trip, Visit to the Pelicans at San Remo, Cricket and Badminton set for each SRS, Christmas cooking at SRS, Gumbuyah Park visit with residents.

The two SRS's venues in question are Gracedale Lodge and Gracevale Lodge in Morwell and Warragul respectively.

Homelessness Prevention Week in Homeless Persons' Week (HPW) is an annual themed week coordinated by Homelessness Australia. It is used to raise awareness of people experiencing homelessness and the surrounding issues in the first week of August each year. Staff in the Homelessness and Support Program (HASP), played a lead role in engaging with the community at various events across the region with the support of the Gippsland Homelessness Networker.

The Marley Street project commenced in late May and is a collaborative partnership between the department, community sector and residents. The goal is to create and sustain a place based community hub in the Marley Street housing estate in Sale which will provide a site for resident engagement, support, community capacity and skill building activities. Major highlights thus far include, Establishment of a Residents Group with 15-20 residents actively engaged in decision making, establishment of a Community Garden via the Garden Project Committee, addressed issues raised as a result of the Initial Base Line Survey, connections with Sale Neighbourhood House who run services run out of the Hub (ie computer classes). Thus far 60-70% of residents have been engaged in activities with the Marley Street Project.

Our Community Connections Program received Growth Funds in this period and this has allowed for greater flexibility and initiatives to reach more clients who are at risk of and meet the Home and Community Care guidelines.

The year has also seen staff from across the stream coordinate events at Drouin and Miners Rest Caravan Parks in order to build capacity and networks of residents at these venues.

# MESSAGE FROM SERVICE COORDINATORS

(Continued)

# Family and Children Services Coordinator -Carolyn Richards

The Home Based Care and Family Violence programs are both under the spotlight with the Family Violence Royal Commission and the Child Abuse Royal Commission occurring this year. This has brought increased media coverage and community education and will hopefully result in recommendations to address the demand on services, provide opportunities to work differently and improve the outcomes for all accessing the services.

In October 2014 Latrobe Community Health Services and Family Violence Children's Worker held a six week 'Creative Therapy' program for children 6-9 years who have or are experiencing family violence in their family home. The program was evaluated and the feedback was very positive. We are currently seeking funding to continue to provide this much needed program.

An Memorandum of Understanding with Australia Childhood Foundation and QSS Home Based Care program has resulted in the six month appointment of a 0.5 Therapeutic Worker to support the program and provide a trauma- based lens to the work the staff undertake with children in care.

# Youth Services Coordinator - Kurt Loeckenhoff

This year has been filled with many successes; all areas of service met or exceeded their funded targets, providing high quality services to Gippsland youth from Orbost in Far East Gippsland to Phillip Island in the South.

We have attracted funds from DHHS for a new pilot leaving care initiative we call Planning 2 Succeed (P2S) that provides young people transitioning from Residential Care to independent living with an Intensive Case Managed response focussed on Life and Living skills. P2S is a partnership between Quantum Support Services, Community Housing Limited and Placement Contracting and Child Protection (DHHS) with a pilot program for the next three years.

Youth Services has also been successful in being funded by DHHS youth division through the Engage! Grant process for the Gippsland YouthZone Project (GYP) for the next three years. GYP hosted the Gippsland Youth Fair and continues the Youth Services work in delivering our Life and Living skills program for secondary schools in the region.

Youth Services team continues to be leaders in innovation and creativity in the Youth sector in Gippsland. I am privileged to be a part of such a passionate and dedicated group of youth workers. Congratulations everyone on yet another highly successful year.



# MESSAGE FROM QUALITY & DEVELOPMENT

MANAGER | QUALITY & DEVELOPMENT



## STEVE KOCZWARA

2015 marked Quantum Support Services third round of Accreditation against the Quality Improvement Council (QIC) Standards and the first Accreditation against the new Department of Health and Human Services Standards (DHHS). It is with considerable pleasure that I am able to write that once again QSS was successful in meeting all Standards under review and gained an 'exceeded' for the QIC Standard 3.2 Collaboration and Strategic Positioning.

In light of these results it is worth highlighting some of the feedback provided by the reviewer organisation Quality, Innovation, Performance (QIP). For the QIC Standards the review team considered that for:

- Section 1 Standards on Building Quality Organisations QSS has 
  "strong leadership provided by the board and management support QSS to achieve its mission, values, vision and plans. It has good systems to support its planning, implementation and review of performance. The systems for risk, compliance, budget and quality and safety are all well-developed".
- Section 2 Standards on Providing Quality Services and Programs "QSS provide high quality services, demonstrate a commitment to confirming consumer rights, provide culturally safe and appropriate services and work collaboratively both internally and with external partners to achieve positive outcomes for consumers".

Section 3 Standards on Sustaining Quality External Relationships QSS was "commended for the partnerships it has and for working collaboratively to achieve better outcomes for the community. QSS are highly respected and valued by stakeholders, seen as 'very reliable' and 'incredibly active',' honest' and able to have 'respectful conversations' when required".

Against the Department of Health and Human Services Standards QIP found that QSS "demonstrated a strong commitment to ensuring that clients understand and exercise their rights. There are clear access points, and QSS use a range of symbols to welcome people from a range of diverse backgrounds and abilities. Strength based assessment and planning with active client participation support clients to achieve positive outcomes, and QSS's strong partnerships and leadership within the networks enhances the development of improved care pathways and coordinated service delivery. Community connections and skills development are features of the work with OSS clients."

These comments reflect an external perspective on the strengths displayed by QSS. They provide strong evidence that QSS has effective systems in place that are capable of delivering client-focused services to a high standard.

The review also affirmed that QSS has embedded the Plan / Do / Check / Act (PDCA) cycle of continuous quality improvement across the organisation. This reflects well on the commitment by QSS to the on-going search for improving the organisation's capacity to be more effective and efficient in serving the interests of our clients and other stakeholders

# Future Directions for Improvement

While the Accreditation review has allowed QSS to celebrate and affirm its achievements it is also linked to a commitment to quality improvement. The internal and external assessment processes generated a number of suggestions for where improvements can be made and these have been developed into the 2015 - 2018 Quality Work Plan (OWP).

A total of 36 improvement projects have been prioritised in the QWP and the main areas of focus include:

- Enhancing the monitoring framework for legal compliance.
- Strengthening the monitoring of QSS' planning framework through implementing the iKey information platform.
- Improving client feedback through follow-up surveys post case closure.
- Implementing cyclic program reviews.
- Implementing an IT platform for collating information on HR KPI's.
- Developing and implementing an external communication strategy.
- Strengthening the framework for monitoring key performance indicators for service quality and safety.
- Implementing an inventory data base.
- Promoting consistent approaches to team-based learning processes.

The QWP was approved by the Board at its September meeting.

Particular thanks are extended to staff who were involved in providing feedback during the self-assessment and who also participated in interviews with the QIP reviewers.

# MESSAGE FROM CORPORATE SERVICES

MANAGER | CORPORATE SERVICES



# **GEOFF WILLETT**

Corporate Services consists of five staff providing support to the Board and Executive, and services in the areas of Finance; Accounts and Purchasing; Human Resources and Payroll; Information Technology and Communications; and Physical Infrastructure. Below are the main improvements and upgrades to our systems over the last year and our plans for future developments.

## Finance

This year we prepared General Purpose Accounts for the first time, having previously prepared Special Purpose Accounts. The Board decided this change would make the reporting of our financial position more transparent and more informative to users. The change increased the number of accounting standards to which our accounts had to conform. In particular this meant a significant amount of unspent government grant funds are now treated as income in the year they are received, rather than as a liability at the end of the financial year. A reserve has been set up within our equity account to identify these funds, rather than treating them as retained earnings. The requirement for comparative reporting has meant that last year's figures had to be restated to be consistent with the application of the additional accounting standards.

The Board called tenders for the position of external Auditor in the 2015/16 financial year and the successful tenderer will be recommended for appointment at this year's Annual General Meeting.

Our main ongoing financial challenge, through to the year 2020/21, is our ability to meet Equal Remuneration Order (ERO) pay equity increases in addition to National Wage Case (NWC) increases. We only receive partial ERO increase contributions from our funding bodies and their annual indexation increases have been consistently below NWC increases in recent years.

All our debts can be met as they fall due and our cash position is very sound, with bank balances over \$1.4 million. Our total equity is more than \$2.6M. Strong financial management systems remain in place to ensure timely and accurate reports on financial performance to the Board and all levels of management.

### **Human Resources & Payroll**

We had a major upgrade to our accounting and payroll software this year and the staff impacted are reporting significant improvements in its performance. Progress this year in negotiations towards a new Enterprise Bargaining Agreement has been very slow, which was impacted by several changes in the Australian Services Union organiser representative. An employee kiosk has been successfully introduced which provides staff with electronic timesheets, human resources forms online and streamlines the payroll process.

# Information & Communications Technology

We have extended the warranties on our terminal servers for another two years in anticipation that they will be replaced by lower cost cloud based services at the end of that period. We have upgraded all our software licences with the assistance of Connecting Up, a national not for profit information technology support service, which facilitates purchase of software licences and some hardware at a small fraction of the cost to the for profit sector.

### Physical Infrastructure

The engineers who conducted the energy audit of our Morwell office as part of a jointly funded by Sustainability Victoria project recommended the installation of a solar system. The economic evaluation indicated the cost would be recovered within four years and produce clear savings over its remaining life of 16 years. A contract has been let for that installation to proceed. Subject to similar economic evaluations for our Bairnsdale and Warragul offices, solar systems will be installed at those sites over the next two years.

# **AUDITOR'S REPORT**

AARAN MURRAY & CO L.V.TAXATION SERVICES ABN: 50 345 270 072



A.V. MURUGIAH F.C.A 1-2/22 HAZEL WOOD ROAD P.O. BOX 1211 MORWELL, VIC 3840

25 VAN DER HAAR AVE BERWICK, VIC 3806 EMAIL: <u>a.murugiah@datafast.net.au</u> TEL BH: (03) 51 34 2711 AH: (03) 9796 1615 FAX: (03) 51 33 8223

October 14, 2015

## **AUDITOR'S REPORT**

### TO: THE MEMBERS OF QUANTUM SUPPORT SERVICES INC.

## **SCOPE**

I have audited the attached Financial Report of QUANTUM SUPPORT SERVICES Inc, for the financial year ending 30<sup>th</sup> June, 2015. This includes the Statement of Financial Performance, Statement of Financial Position, Statement of Changes in Equity, and Statement of Cash Flows and the Notes to the Financial Report.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the financial report is free of material misstatement.

Our procedures include examination, on a test basis, of evidence supporting the amounts and other disclosures in the Financial Report and the evaluation of significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial statements are represented fairly in accordance with the application of Accounting standards, and other mandatory professional reporting requirements

# AUDITOR'S REPORT (Continued)

AARAN MURRAY & CO L.V.TAXATION SERVICES ABN: 50 345 270 072



A.V. MURUGIAH F.C.A 1-2/22 HAZEL WOOD ROAD P.O. BOX 1211 MORWELL, VIC 3840

25 VAN DER HAAR AVE BERWICK, VIC 3806 EMAIL: a.murugiah@datafast.net.au TEL BH: (03) 51 34 2711 AH: (03) 9796 1615 FAX: (03) 51 33 8223

The audit opinion expressed in this report has been formed on the above basis

# **Audit Opinion**

In my opinion, the statements present a true and fair view of the financial position of **QUANTUM SUPPORT SERVICES INC.** as at June 30, 2015 and does report truly that payments have been made in accordance with the objectives for which the grants were provided.

A.V. MURUGIAH, F.C.A.

# STATEMENT OF FINANCIAL PERFORMANCE FOR YEAR ENDING 30 JUNE 2015

	2015	2014
		Restated*
	\$	\$
Revenue	8,032,197	7,747,249
Other Income	368,882	385,832
Program expenses	(751,158)	(739,543)
Employee benefits expenses	(5,682,533)	(5,726,771)
Depreciation Expense	(143,092)	(136,000)
IT&C expenses	(300,305)	(142,132)
Motor Vehicle expenses	(518,591)	(533,947)
Other expenses	(751,881)	(798,477)
Net result Before Capital & Specific items	253,520	56,212
NET RESULT FOR THE YEAR	253,520	56,212
Other comprehensive income :		
Revaluation of Land and Buildings	542,860	-
COMPREHENSIVE RESULT FOR THE YEAR	796,380	56,212

<sup>\*</sup>Restated with the 2015 application of general purpose financial statements, reduced disclosure requirements.

# STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2015

	2015	2014
		Restated*
	\$	\$
Assets		
Current		
Cash and cash equivalents	1,411,780	1,115,222
Trade and other receivables Other assets	34,212 17,152	38,910 56,493
Current assets	1,463,144	1,210,626
Non-current		
Property, plant and equipment	4,055,197	3,578,917
Non-current assets	4,055,197	3,578,917
Total assets	5,518,341	4,789,542
Liabilities		
Current		
Trade and other payables	409,054	355,741
Provisions	319,584	348,350
Borrowings	189,378	189,378
Other liabilities	6,656	4,883
Current liabilities	924,672	898,353
Non-current		
Provisions	584,132	552,662
Borrowings	668,511	793,881
Non-current liabilities	1,252,643	1,346,543
Total liabilities	2,177,315	2,244,896
Net assets	3,341,026	2,544,647
Equity		
Reserves	1,776,005	1,289,832
Retained earnings	1,565,021	1,254,815
Total equity	3,341,026	2,544,648

<sup>\*</sup>Restated with the 2015 application of general purpose financial statements, reduced disclosure requirements.

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FREECALL 1800 243 455

www.quantum.org.au

Quantum Support Services acknowledges the Gunaikurnai people as the traditional custodians of the land on which we work and live

Quantum Support Services is supported by funding from the Australian and Victorian Governments under the HACC program

Supporting Gippslanders in Need





